E-Resources Staff Training in Alma—a Unified Strategy

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About Us

- Alma/Primo VE went live in June 2020
- Part of PASCAL consortia network zone
- Large research library
- ≈200,000 ejournals
- 1M+ eBooks
- 500+ databases
Alma E-Resources Training Challenges

There is simply a lot to learn.

- Alma is a unified system including a catalog, a link solver and a discovery component. There is a lot for staff to learn.

Entirely new concepts and workflows.

- Alma’s e-resources management are fundamentally different from our previous integrated library system. Learning entirely new concepts and new workflows quickly can be challenging for e-resources staff.

Constant updates and changes with Alma and the community zone.

- Alma’s functionalities and community zone content constantly update. On-going staff training and learning are required.
Unified Training Strategies

Training Resources
Take advantage of Exlibris' and other Alma libraries' training resources.

E-resources Management Basics
Reinforce basic e-resource lifecycle management concepts and make connections to specific Alma functionalities and workflows.
### Unified Training Strategies, Cont’d

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<th><strong>Project-based learning approach</strong></th>
<th>Consciously design projects in a way that staff can get plenty of practice on specific tasks and workflows.</th>
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<td><strong>Video-based local workflow training</strong></td>
<td>Step-by-step, live and video-based training is well received by staff.</td>
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<td><strong>Regular check-ins</strong></td>
<td>Regular group discussions and Q&amp;A sessions are effective for staff to strengthen their skills with Alma.</td>
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<td><strong>Ongoing Training and Learning.</strong></td>
<td>Stay up-to-date with Alma release notes and other content updates, revise workflows accordingly and provide ongoing staff training. Provide refresher training as needed.</td>
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Future Training Ideas

More guided workflow training within Alma.

Personalized/role-based training within Alma.
Thank You!

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