

E-Resources Staff Training in Alma—a Unified Strategy



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About Us

Alma/Primo VE
went live in
June 2020

Part of PASCAL
consortia
network zone

Large research
library

≈200,000
eJournals

1M+ eBooks

500+
databases



Alma E-Resources Training Challenges

There is simply a lot to learn.

- Alma is a unified system including a catalog, a link solver and a discovery component. There is a lot for staff to learn.

Entirely new concepts and workflows.

- Alma's e-resources management are fundamentally different from our previous integrated library system. Learning entirely new concepts and new workflows quickly can be challenging for e-resources staff.

Constant updates and changes with Alma and the community zone.

- Alma's functionalities and community zone content constantly update. On-going staff training and learning are required.



Unified Training Strategies



Training Resources

Take advantage of Exlibris' and other Alma libraries' training resources.



E-resources Management Basics

Reinforce basic e-resource lifecycle management concepts and make connections to specific Alma functionalities and workflows.

Unified Training Strategies, Cont'd



Project-based learning approach

Consciously design projects in a way that staff can get plenty of practice on specific tasks and workflows.



Video-based local workflow training

Step-by-step, live and video-based training is well received by staff.



Regular check-ins

Regular group discussions and Q&A sessions are effective for staff to strengthen their skills with Alma.



Ongoing Training and Learning.

Stay up-to-date with Alma release notes and other content updates, revise workflows accordingly and provide on-going staff training. Provide refresher training as needed.



Future
Training
Ideas

More guided
workflow training
within Alma.

Personalized/role-
based training
within Alma.

Thank You!

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